

Schwarz Digits Cloud GmbH & Co. KG
 Stiftsbergstraße 1 | 74172 Neckarsulm

Service Certificate – STACKIT AI Model Experiments

Service name

STACKIT AI Model Experiments

High level service description

STACKIT AI Model Experiments offers managed MLflow® instances. MLflow® is an open-source platform that supports the entire machine learning lifecycle, particularly in the areas of experiment management, reproducibility, tracing and model registry. Registered models are stored in the STACKIT Object Storage provided by the customer and managed centrally via the managed MLflow® instance. For details, see [Service Certificate – STACKIT Object Storage](#).

MLflow® is an open source platform that supports the entire machine learning lifecycle.

Key Features

- MLflow® managed instances
- MLflow® managed models in the customer STACKIT Object Storage

Service Plans

Storage service	Region	SKU
Object Storage Premium	Depending on the customer's selected object storage	Depending on the customer's selected object storage

Metric

- Models are stored on the STACKIT Object Storage in the customer project and are therefore shown separately in the customer project. Utilization of the service is not shown separately.
- Object storage subscriptions are billed per hour started per gigabyte or part thereof. Only the customer's object storage is charged for the respective service (see, Service Certificate – Object Storage at <https://stackit.com/en/gtc/service-certificates>). The service itself is free of charge.

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 Stiftsbergstraße 1 | 74172 Neckarsulm
 Limited Partnership ("Kommanditgesellschaft") | Registered Office: Neckarsulm
 Local Court: Stuttgart, HRA 741347 | VAT ID: DE368560082

General Partner ("Komplementärin"):
 STACKIT Beteiligungs-GmbH | Registered Office: Neckarsulm | Local Court: Stuttgart, HRB 795936

SLA specifics

- When using the STACKIT AI Model Experiments, it may be (temporarily) unavailable, in particular during downtimes for maintenance work (e.g., due to updates) carried out by STACKIT on the underlying platform and the selected instance options. Maintenance work is considered an Excluded Event within the meaning of clause 2.4 of the STACKIT Cloud service description and is therefore not taken into account as downtime within the scope of availability.

Backup

- The customer is responsible for performing backups and restoring data within the STACKIT AI Model Experiments instance.
- The backup conditions for the models stored on the STACKIT Object Storage are based exclusively on the provisions stipulated in the Service certificate – STACKIT Object Storage.

Additional terms

Use of **MLflow®** shall be governed by the following additional conditions:

- The STACKIT Object Storage (available at <https://stackit.com/en/gtc/service-certificates>) must be booked in order to use the service.
- The MLflow® software is licensed under Apache License 2.0, available at <https://github.com/mlflow/mlflow/blob/master/LICENSE.txt>.
- MLflow® is a registered trademark of LF Projects, LLC. All other trademarks mentioned are the property of their respective owners.

Annex: Exportability (Online Register)

Data Type	Description	Exportable (Yes/No)	Format	Additional notes
Customer data (database content)	Data stored by the customer in the database (if available) or within the product/service	Yes	JSON	MLflow® offers an API for data export. Details can be found in the MLflow® documentation.
User Accounts & Permissions	Information about users and their permissions	Yes	JSON	Permissions are managed on STACKIT and can be exported via API .
System metrics (Instances/ resources in use)	Performance data of the instance/ resource in use (e.g., CPU usage, memory usage)	No		
System properties (Instances/ resources in use)	Versions and information required to check compatibility	Yes	JSON	
Product-/ service-related data (product properties)	Configuration data and source code <i>Configuration of IT systems/rudimental IT, settings, customizing, IPs, VLAN, interfaces, software code, scripts</i>	No		No special customer configuration necessary.
	Log data (non-personalized and personalized) <i>System status, technical events, etc.</i>	Yes		Central STACKIT log

	Log data (non-personalized and personalized) <i>User login/logout, user activities</i>	No		
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Version and start of validity

Version 1.0, valid from 21.04.2026