

Service Certificate

STACKIT Automation Service

**Version and start of
validity**

Version 1.0	Valid from 2026-07-08
--------------------	------------------------------

Service Certificate | STACKIT Automation Service

Service name

STACKIT Automation Service

High level service description

The STACKIT Automation Service (“**Automation Service**”) provides a centralized, managed platform for the creation, management, and execution of automated workflows across various STACKIT cloud resources. Instead of managing resources individually, the Customer defines automations using predefined templates. These automations use label-based selection to identify resources and execute scheduled sequences of actions across the Customer's infrastructure.

Key features

- Centralized automation web-based interface and API for building and running automations across multiple STACKIT cloud resources.
- Predefined automation templates for common automation use cases.
- Dynamic management of Customer's infrastructure by orchestrating multiple resources selected by labels.
- Advanced automation schedules according to individual Customer needs.
- Capability to access execution logs for auditing and troubleshooting purposes.
- Automated creation and lifecycle management (deletion) of multiple disk volume snapshots.

Service Plans

Currently available Service Plans will be shown within the STACKIT Portal as well as the STACKIT documentation. The Customer can activate the STACKIT Automation Service for any project in all regions in which the service is available.

Metrics

- The STACKIT Automation Service is currently free of charge (Free Service).
- For all resources created or updated by the STACKIT Automation Service such as Compute Engine (VM), Block Storage, Snapshot Storage and Backup Storage, a separate charge is made according to the conditions specified in the respective Service Certificates.

SLA specifics

The STACKIT Automation Service is considered available insofar as the Automation Service API is accessible at the service delivery point.

Backup

Backup and restore are the responsibility of the Customer.

Additional terms

- The Customer is responsible for the correct configuration of automation parameters, including the accuracy of label selectors and schedule definitions.
- The Customer is responsible for all of its set automation input parameters and the effect of such automations regarding Customer's other STACKIT Cloud Services. This includes, but is not limited to, the deletion of volume snapshots or the stopping of Virtual Machines (VMs) based on Customer-defined schedules or retention policies.

Annex | Exportability (Online Register)

Data type	Description	Exportable (Yes/No)	Format	Additional notes
Customer data	Parameters of the executed automations	Yes	JSON	Parameters of the executed commands can be queried via Automation Service API.
User accounts & permissions	Access to STACKIT project	Yes	JSON	General access to the STACKIT project can be seen in the "IAM and Management" section in the STACKIT Portal.
System properties (Instances / Resources in use)	Versions and information necessary to check compatibility	No. Company confidential STACKIT.	-	
Product / service-related data (product properties)	Configuration data and source code	No. Company confidential STACKIT.	-	
	Log Data (non personalized and personalized) System-status, Technical-events, etc.	No. Company confidential STACKIT.	-	
	Log Data (non personalized and personalized) Login/Logout of User, User activities	No	-	STACKIT does not collect data for user activities